

# Firefox download track sheet

## for TSC Technical Difficulties

Employee Name \_\_\_\_\_ Date \_\_\_\_\_

TID/Business Name or SSN \_\_\_\_\_

Contact name \_\_\_\_\_

Contact phone number \_\_\_\_\_

Explain the technical problem or error message in detail:

Can someone from our Electronic Commerce Unit contact you about this? \_\_\_\_\_

Computer type (check one) \_\_\_\_\_ Mac \_\_\_\_\_ PC

Current browser (Internet Explorer, Netscape, etc)

Current internet service provider \_\_\_\_\_

Have you successfully accessed the TSC from this computer in the past? \_\_\_\_\_

If YES, have you changed browsers, internet service providers or downloaded any new software since you last filed on the TSC? Please explain: